# NFAS Unacceptable Behaviour (Dignity and Respect) Policy

(including Anti Bullying and Harassment)

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## **Purpose**

Dignity and respect are important to everyone in their daily lives because everyone wants to be given an equal chance and to be treated with respect and consideration.

The National Field Archery Society (NFAS) is committed to a climate in which all members, officers, contractors, volunteers and associated workers are treated fairly, with dignity and respect and there is no unacceptable behaviour. This is based on the equal treatment of all individuals irrespective of race, colour, sexual orientation, nationality, ethnic origin, religion, belief, disability, age, gender or gender reassignment, pregnancy or maternity or marital or civil partnership status ('Protected Characteristics').

The NFAS aims to ensure an environment which is free from any intimidation, hostility, humiliation, victimisation or any other form of harassment, and unlawful and unfair discrimination whether intended or not.

#### Introduction

This policy covers bullying or harassment which occurs inside and outside the society. It covers bullying and harassment by members and officers. Bullying and harassment whether on the ground of a person's Protected Characteristic or otherwise, is unacceptable behaviour which the NFAS will not tolerate. Appropriate disciplinary action, which may include being banned from the society, will be taken against any person who contravenes this policy.

The NFAS will also not tolerate retaliation against, or victimisation of, any individual involved in the bringing of a complaint of bullying or harassment under the society's procedure. Such retaliation or victimisation will itself constitute a disciplinary offence which may, in appropriate circumstances, lead to a ban from the society.

Please be aware that these guidelines are subject to change at any time without notice.

## Scope

This policy applies to all NFAS members, officers, contractors, volunteers and associated workers. This policy does not form part of any contract and may be amended at any time. The NFAS will promote and maintain an environment in which bullying, harassment and any form of discrimination are understood by all to be unacceptable behaviour and will not be tolerated. All individuals are to comply with this policy, and it is the particular responsibility of clubs to ensure it is carried out.

All individuals are to act responsibly with regards to this issue. False accusations of bullying or harassment can have a serious effect on innocent people. Therefore, should investigation show that a false accusation has been made knowingly, appropriate disciplinary action, which could include being banned from the society, may follow.

# **Consequences of Unacceptable Behaviour**

The consequences of unacceptable behaviour can be devastating for individuals and the organisation. It can result in any of the following:

- Damaged reputations (the organisation, club and/or the individual's reputation) in addition to wasted time
- Litigation and compensation
- An unpleasant atmosphere which makes it harder to retain members and attract new members
- Poor morale and unhappy membership
- Individuals can also be personally fined for harassment or other unlawful acts.
- Breaching this policy is likely to result in disciplinary action being taken, up to and including being banned from the society.

## **Principles**

The principles governing the policy are:

- All individuals treat each other with dignity and respect
- The NFAS and all individuals value diversity and differences
- A culture that is fair and inclusive and where people feel able to raise complaints without fear of reprisal
- Acts of discrimination, exclusion, unfair treatment and other negative or demeaning behaviours are not tolerated
- Making full use of the talents of everyone, to help everyone in the society be the best they can be
- Treating each other courteously
- All individuals are treated equally on the basis of ability, qualifications, knowledge and skills
- Open and constructive communications

## What is bullying?

Bullying is offensive, intimidating, malicious or insulting behaviour involving the misuse of power that can make a person feel vulnerable, upset, humiliated, undermined or threatened. Power does not always mean being in a position of authority, but can include both personal strength and the power to coerce through fear or intimidation. Bullying can take many forms. Examples prohibited by this policy, although the list is not exhaustive, include:

- werbal abuse, such as shouting or swearing at others
- Threatening or insulting others
- Abusing power or using unfair penal sanctions
- Practical jokes, initiation ceremonies or birthday rituals
- Physical abuse such as hitting, pushing or jostling
- Rifling through, hiding or damaging personal property
- Ostracising or excluding people from events or social activities

Bullying does not include justifiable, legitimate, reasonable and constructive criticism of an individual's performance or behaviour, or reasonable instructions given to individuals where appropriate.

It is important to recognise that what one individual may find acceptable, another may find totally unacceptable and that the essence of harassment and bullying is that the words or behaviour are unwelcome to the particular person who is the target of the words or behaviour. All individuals must treat others with respect and appropriate sensitivity.

## What is harassment?

Harassment means any physical, verbal or non-verbal behaviour which:

- May involve conduct of a sexual nature (sexual harassment), or it may be related to age, disability, gender reassignment, marital or civil partnership status, pregnancy or maternity, race, colour, nationality, ethnic or national origin, religion or belief, sex or sexual orientation. Harassment is unacceptable even if it does not fall within any of these categories
- Is unwanted and has the purpose or effect of violating a person's dignity or creating an intimidating, hostile, degrading, humiliating or offensive environment for them. A single incident can amount to harassment
- Treats someone less favourably because they have submitted or refused to submit to such behaviour in the past.

NB. It is not the intention of the perpetrator that determines whether an act of harassment takes place it is the feelings of the victim.

Harassment can take many forms. Examples of harassment prohibited by this policy include, but are not limited to:

- Werbal abuse or offensive jokes or pranks (which may or may not be related to an individual's Protected Characteristic); lewd or suggestive comments; requests for sexual favours
- Unwelcomed physical contact; threatened or actual assault or violence
- Leering or threatening looks
- Deliberate exclusion from conversations or activities whether on the basis of a Protected Characteristic or otherwise
- Display of 'pin-ups', pornography, inflammatory or abusive literature or graffiti
- Using e-mail, text, social media or the internet for the purpose of bullying or making abusive or offensive remarks whether on the basis of a Protected Characteristic or otherwise or to send pornography or inflammatory literature
- Threatened or actual sexual or any other kind of physical or verbal assaults
- © Suggestions or threats that sexual favours, racial origins or any other Protected Characteristic could affect someone's job security or prospects
- ® Repeated and unsubstantiated accusations of intentional misrepresentation or abuse of classification

This is not intended to be an exhaustive list however such conduct will almost certainly amount to a disciplinary offence, the expected penalty for which is being banned from the society for gross misconduct for members. Members should be aware that, as well as committing a disciplinary offence; an individual found by a tribunal to have harassed a fellow member on the grounds of a Protected Characteristic, may be personally liable to compensate the victim.

## **Coaching for Performance**

Coaching for performance or safety is not the same as bullying. Bullying is not consensual and lacks any performance objectives and outcomes.

## The Procedure

The NFAS will handle any complaint of unacceptable behaviour, which includes bullying or harassment, in a timely and confidential manner through the disciplinary procedure.

The NFAS recognises the right of individuals to determine for themselves whether the words or behaviour of others is acceptable to them and to bring a complaint in respect of bullying or harassment. Following the investigation of a complaint, the decision as to whether the complaint is well founded and, if so, whether the perpetrator should be dealt with under the Disciplinary Policy and, if so, what disciplinary sanction should apply, is the responsibility of the society's committee. Any records made of any action taken under this procedure will be treated as confidential.

## Informal resolution

Not everything that causes individuals to become upset is bullying or harassment. It should also be recognised that individuals have the right to choose with whom they associate. Also given that it may not be apparent that certain common behaviours may cause offence it is important to make individuals aware if you do not want to engage in discussions of a particular nature which may not on the face of it be offensive. Where individuals feel that they have been treated unfairly, it is useful to consider first of all whether there is any truth in what has been said or done. For example, to have performance criticised by a club coach is fully acceptable if it is not up to the required safety standard. In most situations, informal processes can solve the issue and, in many cases, improve relationships so the individual should consider the following:

- Making people aware of any behaviour that is not overtly offensive but is unacceptable to them
- Talking to the person concerned
- Talking to a club official with whom they feel comfortable

Any individual who considers themselves to be the victim of bullying or harassment may, in some cases, be able to satisfactorily resolve the matter by explaining clearly to the perpetrator that their behaviour is unacceptable, contrary to the NFAS's policy and it must stop. They may wish to ask another member to put this on their behalf or to be with them when confronting the perpetrator.

Individuals are encouraged to seek the assistance of the General Secretary when they want advice regarding appropriate steps to stop the bullying and harassment. Any such discussion will be strictly confidential however, if it is considered to be appropriate, the General Secretary may seek to resolve the matter informally by indicating to the alleged perpetrator, without prejudging the matter, that:

- There has been a complaint that their behaviour is having an adverse effect on a fellow member
- Any such behaviour is contrary to the NFAS policy
- The continuation of such behaviour would, if substantiated, amount to a serious disciplinary offence and that their discussion is informal and confidential.

Further, in appropriate circumstances, the NFAS may decide that it is necessary to investigate further and take formal action. If it is considered that behaviour has occurred that is not consistent with the standards of behaviour required by the NFAS, the person will be informed about the steps being taken and given an explanation as to the reasons why.

#### Formal complaints procedure

In the event that informal resolution of the matter is unsuccessful or considered inappropriate by the individual in the circumstances, they may make a formal complaint in accordance with the relevant Disciplinary Policy. In addition, the NFAS may decide that it is necessary to take formal action (see above). A formal complaint may lead ultimately to the imposition of disciplinary sanctions on the perpetrator up to and including being banned from the society in accordance with the Disciplinary Policy.

## **Appeal Procedure**

To appeal an outcome write in accordance with the Disciplinary Policy.

## **Confidentiality and Record Keeping**

Confidentiality is an important part of the procedures provided under this policy. Details of the investigation and the names of the person making the complaint and the person accused must only be disclosed according to need. Breach of confidentiality may give rise to disciplinary action under our Disciplinary Procedure. Information about a complaint by or about an individual may be placed on their file, along with a record of the outcome and of any notes or other documents compiled during the process.